

FAQs – SP Group’s Electric Vehicle Charging Network

Q1. When will this service be launched?

The first 30 charging points will be operational by the end of 2018.

Q2. How do I sign up?

You will be able to sign up for the service online. Look out for more details which will be revealed closer to service launch!

Q3. Where will I be able to find charging points?

Charging points will be available for use at various locations across Singapore, such as shopping malls, housing estates, business parks and industrial sites.

Q4. How much will I pay for using the charging services?

The service fees will be announced when the network is launched towards the end of 2018.

Q5. How long will it take for my electric vehicle to be fully charged?

Our charging network is made up of higher speed charging points, so you can achieve a full charge in as little as 30 minutes.

Charging time depends on several factors, including the speed and power rating of the charging point, as well as the vehicle’s inherent design [e.g. battery size, capacity of on-board charger, compatibility with AC and/or DC chargers].

Q6. Will the charging points be able to accommodate all types of electric vehicles?

As long as your electric vehicle adheres to Singapore’s national standards, which is Type 2 AC and Combo 2, your vehicle will be able to charge on our network.

Q7. What is the difference between AC and DC charging? Do all electric vehicles support both types of charging?

DC charging (also known as fast charging) occurs at a higher power rating compared to AC charging, allowing for quicker charging of the vehicle batteries. Only some electric vehicles will support DC charging. For further details, please consult your vehicle manufacturer.

Q8. If I am interested to have charging points installed in my premises, how do I get in touch?

We welcome interested parties to contact us at emobility@spgroup.com.sg.