

COVID-19: GRADUAL RESUMPTION OF UTILITIES METER READINGS

Singapore, 2 June 2020 – SP Group is gradually resuming the manual reading of utilities meters from 2 June, in line with the easing of circuit breaker measures outlined by the Singapore government.

Our meter readers will be visiting your premises to check your electricity, water and gas meters to record your monthly utilities consumption except for the following scenarios:

— If you are opening a utilities account for premises with existing electricity, water or gas supply, the opening meter readings will be estimated. To avoid being billed on estimated consumption, please submit photos of the meter readings [clearly reflecting the meter reading and meter number] up to 3 days before or after your account opening date via email to mimoreading@spgroup.com.sg.

— If you are closing a utilities account and/or have received a Takeover Notification, your final utilities bill will be estimated. To avoid being billed on estimated consumption, please submit photos of the meter readings up to 3 days before or after your account closing date via email to mimoreading@spgroup.com.sg.

SP Group continues to provide essential services such as operating the national power grid and delivering electricity and gas supply to you. Our officers are on standby 24/7 to attend to any electricity/gas supply disruption.

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About SP Group

SP Group is a leading energy utilities group in the Asia Pacific. It owns and operates electricity and gas transmission and distribution businesses in Singapore and Australia, and district cooling businesses in Singapore and China. SP Group is committed to providing customers with reliable and efficient energy utilities services. About 1.6 million industrial, commercial and residential customers in Singapore benefit from SP Group's world-class transmission, distribution and market support services. These networks are amongst the most reliable and cost-effective world-wide. SP Group also drives digital solutions to empower customers to manage their utilities, reduce consumption and save cost.

For more information, please visit spgroup.com.sg or for follow us on Facebook at fb.com/SPGroupSG and on Twitter [@SPGroupSG](https://twitter.com/SPGroupSG).