



Media Release

TRANSFORMING TO SERVE CUSTOMERS BETTER

Singapore, 28 February 2017 – Singapore Power and its members, including SP Services and SP PowerGrid, are now serving customers as SP Group.

“We are transforming to serve customers better. Leveraging our networks businesses, we aim to deliver a more unified, seamless experience for our customers,” said Mr Wong Kim Yin, Group CEO, SP Group.

As a first step, customers will enjoy a new SP Utilities app which will bring easier access to the services they need, more payment options, easy view of payment history, and timely notification of helpful information, all at the touch of a finger. Customers can also use the app to track their utilities consumption, compare usage patterns with that of their neighbours, and help them to save energy and cost. The SP Utilities app will be available from 27 March 2017 to both iOS and Android users, who should download the app or update the current SP Services app.

There is no change to names of the legal entities under the SP Group nor current customer contracts, payment arrangements and location of services.

About SP Group

SP Group is a leading energy utilities group in the Asia Pacific. It owns and operates electricity and gas transmission and distribution businesses in Singapore and Australia, and district cooling businesses in Singapore and China. SP Group is committed to providing customers with reliable and efficient energy utilities services. More than 1.4 million industrial, commercial and residential customers in Singapore benefit from SP Group’s world-class transmission, distribution and market support services. These networks are amongst the most reliable and cost-effective world-wide. For more information, please visit spgroup.com.sg or follow us on Facebook at [fb.com/SPGroupSG](https://www.facebook.com/SPGroupSG).