

Notes on GIRO application

1. Please continue to arrange for payment for all your bills until your GIRO application is approved. Please check your bill for the effective date. Your GIRO application is only effective when this message "Total Charges will be deducted from your account with XXX Bank on date" appears in your bill.
2. A deduction will only be made from your bank account on the due date of the bill. Please maintain sufficient funds in your bank account for deduction on the due date. A second attempt at deduction will be made within five days if the first deduction is unsuccessful.
3. All amounts successfully deducted will be reflected in your bank statement. You will continue to receive your monthly bills.
4. You may arrange for another party to pay your bill through GIRO deduction. You will need to state your utilities account number on his or her GIRO form.
5. Some banks levy a surcharge for an unsuccessful deduction for reasons such as insufficient balance in your bank account. Your bank will assist you on enquiries of this nature.
6. Any refund arising from your final bill when you close your utilities account, will be returned to the last bank account that is used to pay your bill through GIRO deduction.
7. Credits arising from your export of electricity to SP Services Ltd, if any, will be refunded to your approved Giro bank account.
8. Please call SP Group Customer Service Hotline at 1800-2222 333 for any enquiries.
9. SP Services Ltd will not be liable for any loss, expenses, delays, mistakes, neglect or omission in the processing of this Giro application or the transmission of payment / refunds under this Giro arrangement and you shall remain liable for all payments owing to SP Services Ltd as a result of any such event howsoever caused.
10. SP Services Ltd reserves the right to add, amend and/or modify these terms at its sole discretion at any time without giving any reason thereof.



Attn: Revenue Collection
SP Group
2 Kallang Sector
Singapore 349277



BUSINESS REPLY SERVICE
PERMIT NO. 00890

Postage will be
paid by
addressee. For
posting in
Singapore
only.

SIGN UP FOR
GIRO
TODAY

because...

*it's convenient,
hassle free &
saves you time.
No more queuing,
writing cheques or
arranging for payments.*